

Buchanan District Library

Job Description

Circulation Assistant

The circulation assistant is the face of the library for most patrons therefore all circulation assistants must be courteous and professional to all library patrons at all times remembering in particular to maintain patron confidentiality so as to deliver the best possible service consistent with the library's mission. A friendly welcoming attitude with every patron is essential.

Requirements: A high school diploma or equivalent is required. Basic office and intermediate computer skills are required to fulfill the job responsibilities. Circulation assistants should be able to pay close attention to detail. An ability to deliver good customer service and work well with others is a necessity. Flexibility, a sense of humor, and thoroughness are essential. Preference will be given to candidates who possess previous work experience with children and/or young adults.

Basis Duties:

- Issue library cards to patrons following all related policies and procedures
- Assist patrons with the card catalog and locating materials within the library including the local history collection.
- Provide patron education on the use of library accounts, MeLCat , library catalog and all other electronic resources
- Check out materials to patrons
- Answering directional and reference questions on-site and over the phone using both print and online resources.
- Retrieving materials from the drop box.
- Check in returned materials carefully noting if anything is damaged, missing or on reserve and follow correct procedures in handling such items.
- Operate computers, telephones, microfilm machine, copiers and fax machine
- Be proficient in a variety of software applications
- Assist patrons in use of public computers and WiFi
- Accurately record use statistics
- Receive monies as necessary and record their receipt accurately
- Accept book donations as governed by library policy
- Maintain an organized work area
- Shelve books, shelf read and maintain an orderly presentation of library materials and displays
- Assist with the cleaning and general maintenance of the library building

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Additional Duties: Circulation assistants may occasionally be responsible for

- Perform various tasks as directed by administrative staff
- Prepare or maintain displays and informational bulletin boards
- Prepare books for discard
- Maintain the used book sale area
- Supervise and/or set up for programs
- Restock supplies
- Repair damaged items
- Perform emergency janitorial services
- Assist with special projects

Hours and Location: This is a part-time position up to 25 hours per week and reports directly to the director. Work schedule will include evening and weekend hours. A regular schedule will be decided at hire and may be negotiated as needed by the library or the employee. Full details of employment, benefits and policies are included in the personnel policy. All employees will receive a copy of this policy at hire. All employment is at will.

Physical Requirements: Ability to stand, sit, bend, twist, stoop, reach and grasp, walk, push, pull or lift materials or equipment weighing 40 pounds or more, see, hear and speak understandably and manually manipulate computer keyboard, mouse and scanner etc.

The above statements are intended to describe the general nature and level of work and support being performed by employees assigned to this classification. They are not intended to be all-inclusive and other duties and responsibilities may be assigned as needed. 8/2015